

# OPENTEXT

Unleashing the Power of Information

INVESTOR PRESENTATION

FY13-Q2 | January 24, 2013

# Safe Harbor Statement

Certain statements in this presentation constitute forward-looking statements or forward-looking information within the meaning of applicable securities laws (“forward-looking statements”). Such forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of OpenText, or developments in OpenText’s business or in its industry, to differ materially from the anticipated results, performance, achievements or developments expressed or implied by such forward-looking statements. The historical increases in the Company’s revenues and earnings do not assure the revenues and earnings will not decrease in the future. Forward-looking statements include all disclosure regarding possible events, conditions or results of operations that is based on assumptions about future economic conditions and courses of action. Forward-looking statements may also include any statement relating to future events, conditions or circumstances. OpenText cautions you not to place undue reliance upon any such forward-looking statements, which speak only as of the date they are made. Forward-looking statements relate to, among other things, changes in the EIM market; the market focus of OpenText, OpenText’s revenue mix and margin targets; OpenText’s operations priorities; and OpenText’s strategy for its products and solutions. The risks and uncertainties that may affect forward-looking statements include, among others, the completion and integration of acquisitions, the possibility of technical, logistical or planning issues in connection with deployments, the continuous commitment of OpenText’s customers, demand for OpenText’s products and other risks detailed from time to time in OpenText’s filings with the Securities and Exchange Commission and Canadian provincial securities regulators, including OpenText’s Annual Report on Form 10-K for the year ended June 30, 2012 and Quarterly Report on Form 10-Q for the quarter ended December 31, 2012. Forward-looking statements are based on management’s current plans, estimates, projections, beliefs and opinions, and the Company does not undertake any obligation to update forward-looking statements should assumptions related to these plans, estimates, projections, beliefs and opinions change.

# Scale and Momentum

(NASDAQ: OTEX, TSX: OTC)

\$1.2B+ global revenue

EIM \$13B market\*  
(ECM, BPM, CEM, iX, Discovery)

#1 in ECM\*\*

5,116 employees

20 years of proven innovation

31 country offices, 141 countries supported

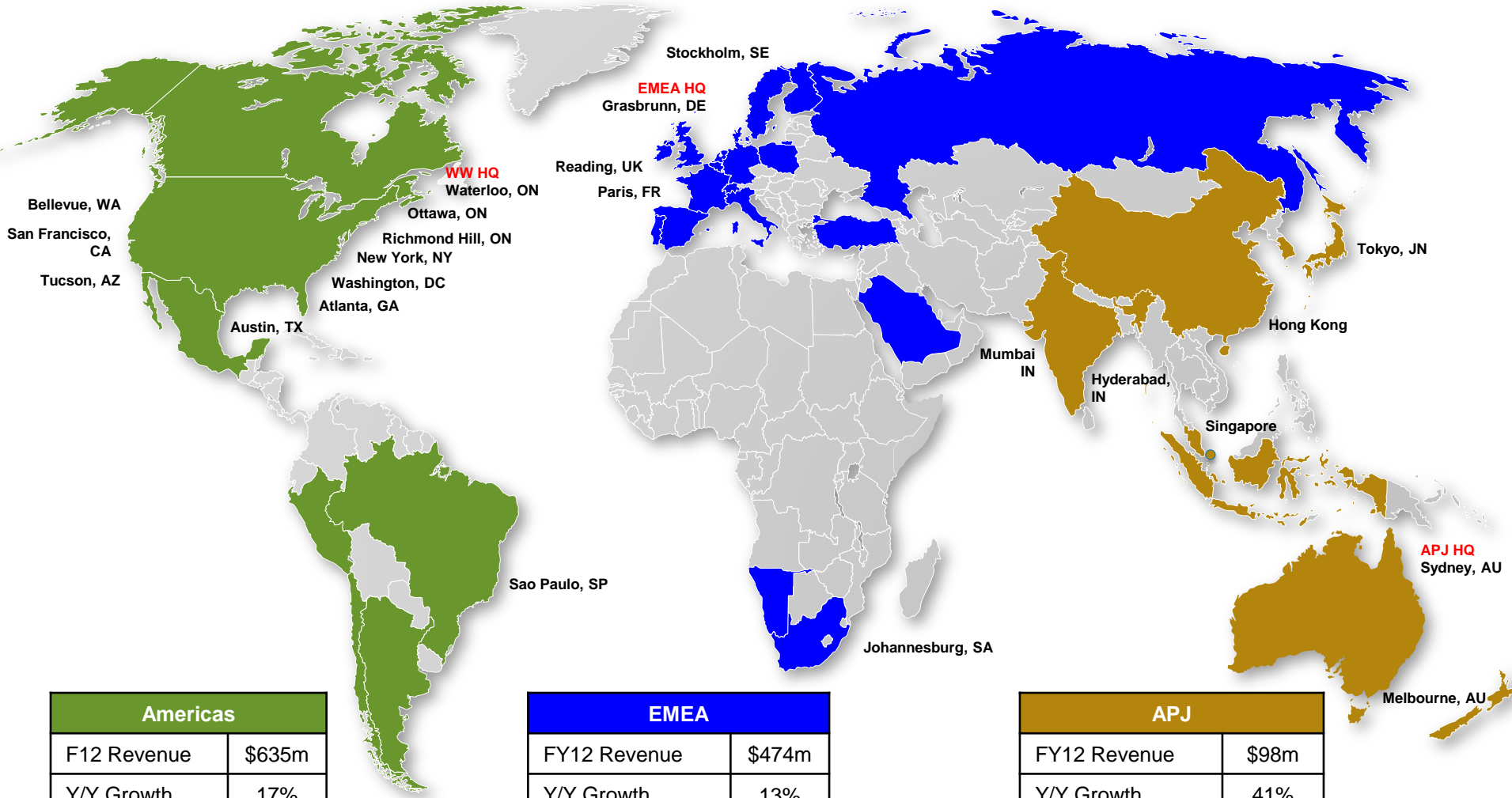
\*as per notes on slide 11

\*\*as per Gartner Group



# Global Business

Fiscal 2012



Americas	
F12 Revenue	\$635m
Y/Y Growth	17%
% of Business	52.6%

EMEA	
FY12 Revenue	\$474m
Y/Y Growth	13%
% of Business	39.3%

APJ	
FY12 Revenue	\$98m
Y/Y Growth	41%
% of Business	8.1%

# Investment Highlights

- Demonstrated earnings power and operational discipline
- TTM operating cash flow of \$312.9\* million
- Large recurring maintenance revenues
- Growth opportunities: geographies, verticals and partners
- Market share gains over IBM and EMC
- The OpenText cloud services continue to perform well

\*As of December 31, 2012

# Growth Drivers

EIM

New Markets

Distribution  
Expansion

Product Cycle

Cloud Services

Acquisitions

# OpenText is Focused on the Deep Web

## The Public Web

Only 4% of Web content (~8 billion pages) is available via search engines like Google

An iceberg floating in the ocean. The tip of the iceberg, which is above the water line, is white and represents the Public Web. The much larger part of the iceberg, which is submerged in the dark blue water, is light blue and represents the Deep Web. The text '7.9 Zettabytes' is written in white on the submerged part of the iceberg.

7.9  
Zettabytes

## The Deep Web

Approximately 96% of digital content is on Deep Web sites inside the firewall

# Why Customers Buy

- Governance, litigation and regulatory compliance
- Security threats
- Process improvement
- Unstructured information consolidation and leverage
- Multi-channel leverage and communication
- Information leads business transformations
- Mobile, social, cloud



# Why OpenText Will Lead the EIM Market

## 1. Market Evolution

The market evolving from ECM to Enterprise Information Management (EIM)

## 2. Well Positioned

OpenText is well positioned in EIM with market leading product offerings and industry expertise

## 3. Trusted Vendor

A world class customer base and strong history of partner relationships with SAP and global SI influencers establish OpenText as a trusted, dependable vendor

## 4. Packaged Apps

A clear focus on delivering packaged applications that are EIM information-centric (not transaction-centric)

## 5. Cloud Services

Services and applications offered in a cloud deployment to effectively manage EIM assets and optimize business processes

# \$13 Billion Opportunity, 10% Growth\*



ECM

**2012**  
\$4.6B Market  
7.2% Growth

**2011-2016**  
9.9 % CAGR



BPM

**2012**  
\$2.6B Market  
7.9% Growth

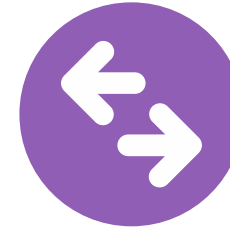
**2011-2016**  
7.2% CAGR



CEM

**2012**  
\$1.35B Market  
14% Growth

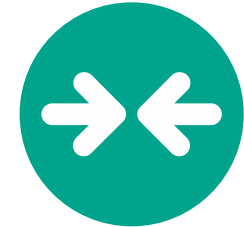
**2011-2016**  
14.3% CAGR



Information  
Exchange

**2012**  
\$3.2B Market  
11.4% Growth

**2011-2015**  
11.4% CAGR



Discovery

**2012**  
\$1.4B Market  
14% Growth

**2011-2015**  
15.9% CAGR

**\*Growing to \$19B market in 2016**

SOURCES

- ECM, BPM: Gartner Forecast Enterprise Software Markets, 2009-2016 1Q12 Update
- InfoExchange: Research and Markets, Computer-based Fax Markets, 2010-2015, Gartner Enterprise Software Markets, 2009-2016 1Q12 Update, Davidson Consulting, Fax Server Industry Forecast, 2011-2016
- CEM: Gartner Magic Quadrant for Web Content Management, 10 Nov. 2011
- Discovery: Gartner Market Trends: Expect Disruption and Divergence in the E-Discovery Software Market, 16 Dec. 2011

\*Based on projected annualized growth rate as applied to current \$13B market opportunity

# \$13 Billion Opportunity, 10% Growth



ECM

- Content Management
- Legacy Decommissioning
- Archiving
- eDOCS
- Records Management
- Learning Management
- Email Management
- Content-centric Applications



BPM

- Business Process Management
- High Volume Imaging
- Case Management
- Process-centric Applications
- Strategic Business Planning and Modeling



CEM

- Web Content Management
- Social Communities
- Customer Communications Management
- Portal
- Media Management
- Mobile Web
- Digital Asset Management



Information Exchange

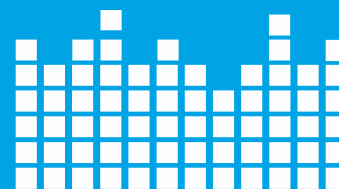
- Fax & Document Distribution
- Capture and Recognition
- Managed File Transfer
- Data Integration
- Cloud-based File Sharing
- EDI
- SMS, Voice



Discovery

- Search
- Semantic Navigation
- eDiscovery
- Auto-Classification
- Content Analytics

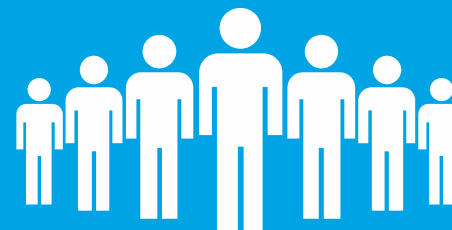
# OpenText Cloud Services



2 Billion Transactions a year



1.5 Million Users

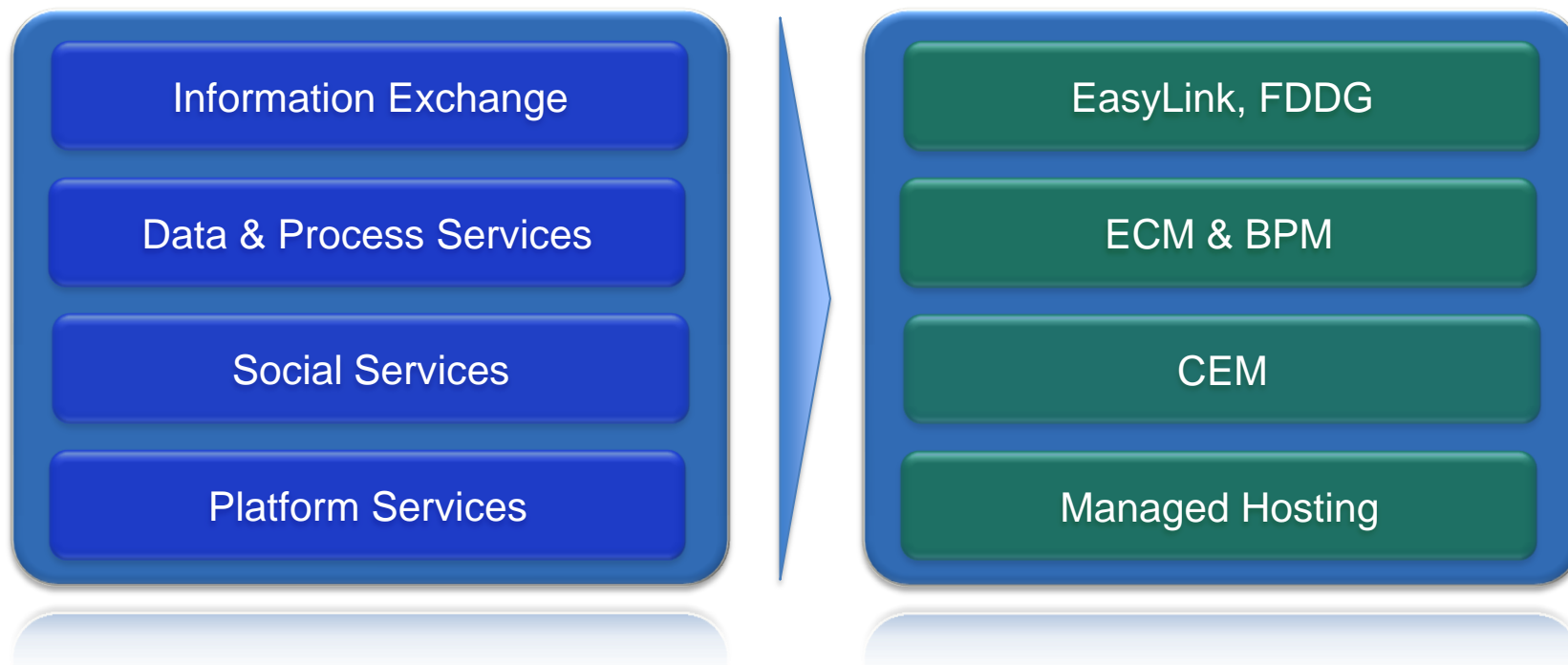


25,000 Customers

Enterprise, Social, Secure

# OpenText Cloud Services

## Enterprise Information Management In The Cloud



# OpenText Cloud Services

## **OpenText Cloud Services and Applications:**

EasyLink: Fax, EDI, SMS, Voice

eDOCS

Web Site Management

OpenText Video Services

OpenText Media Management

RightFax On Demand

OpenText Semantic Navigation

## **OpenText Tempo:**

Brings secure file sharing and synchronization across organizations

Shares information across teams and with business partners

Leverage the latest smartphones and tablets to always have the right information

# About EasyLink

- Headquarters in Atlanta, GA with ~500 employees
- Information Exchange: \$3.2B market, 11.4% CAGR\*
- Proven Cloud-based offerings: Fax (production, desktop, broadcast) and Messaging (email, telex, notifications, EDI)
- \$40 million quarterly revenue run rate
- Revenue splits: 58% Americas, 23% APAC, 19% EMEA\*\*
- Operate profitably, transaction immediately accretive
- Scalable architecture – backbone for The OpenText Cloud

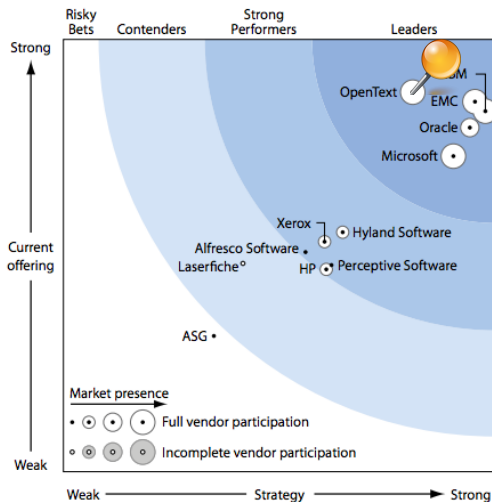
\*InfoExchange: Research and Markets, Computer-based Fax Markets, 2010-2015, Gartner Enterprise Software Markets, 2009 – 2016 1Q12 Update, Davidson Consulting, Fax Server Industry Forecast, 2011-2016

\*\*As of July 31, 2011 10K

# Leaders Buy From Leaders

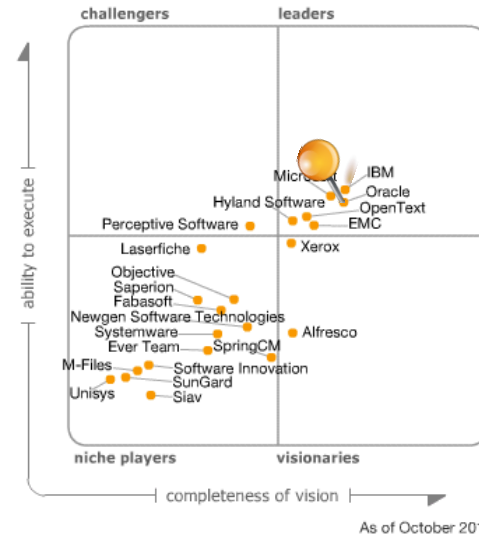
FORRESTER®

Forrester Wave™:  
Enterprise  
Content  
Management,  
Q4 '11



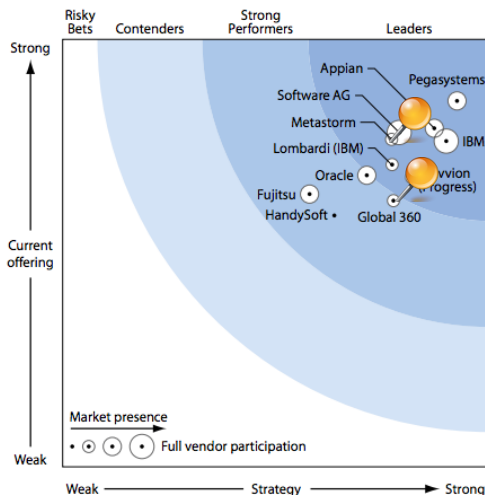
Gartner®

Enterprise  
Content  
Management,  
October 2012



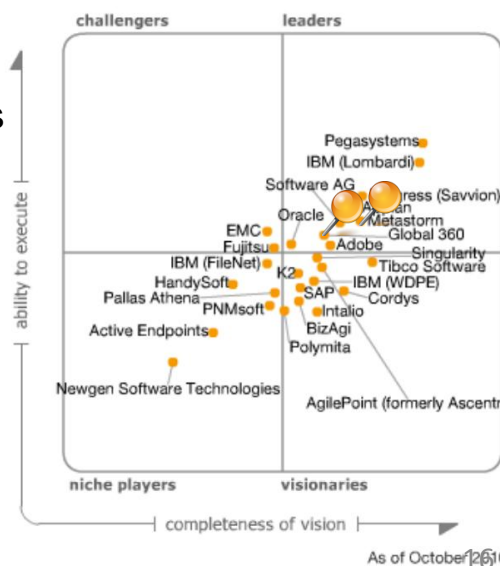
FORRESTER®

Forrester Wave™:  
Digital Asset  
Management For  
Customer  
Experience, Q2  
'12



Gartner®

Business Process  
Management  
Suites, October  
2011

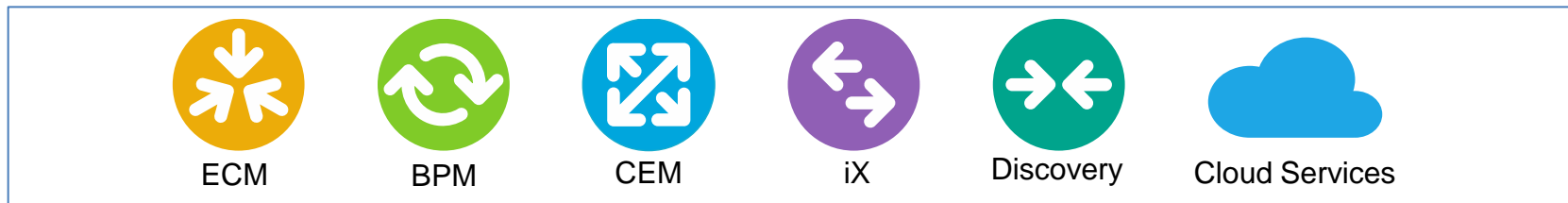




# Distribution Model



# Corporate Growth Strategy Alignment



### Product Development

**New Products**

Integrate existing software through common platform.  
INFO FUSION

### Market Expansion

### Strategic Acquisitions

### Industries

### Alliances

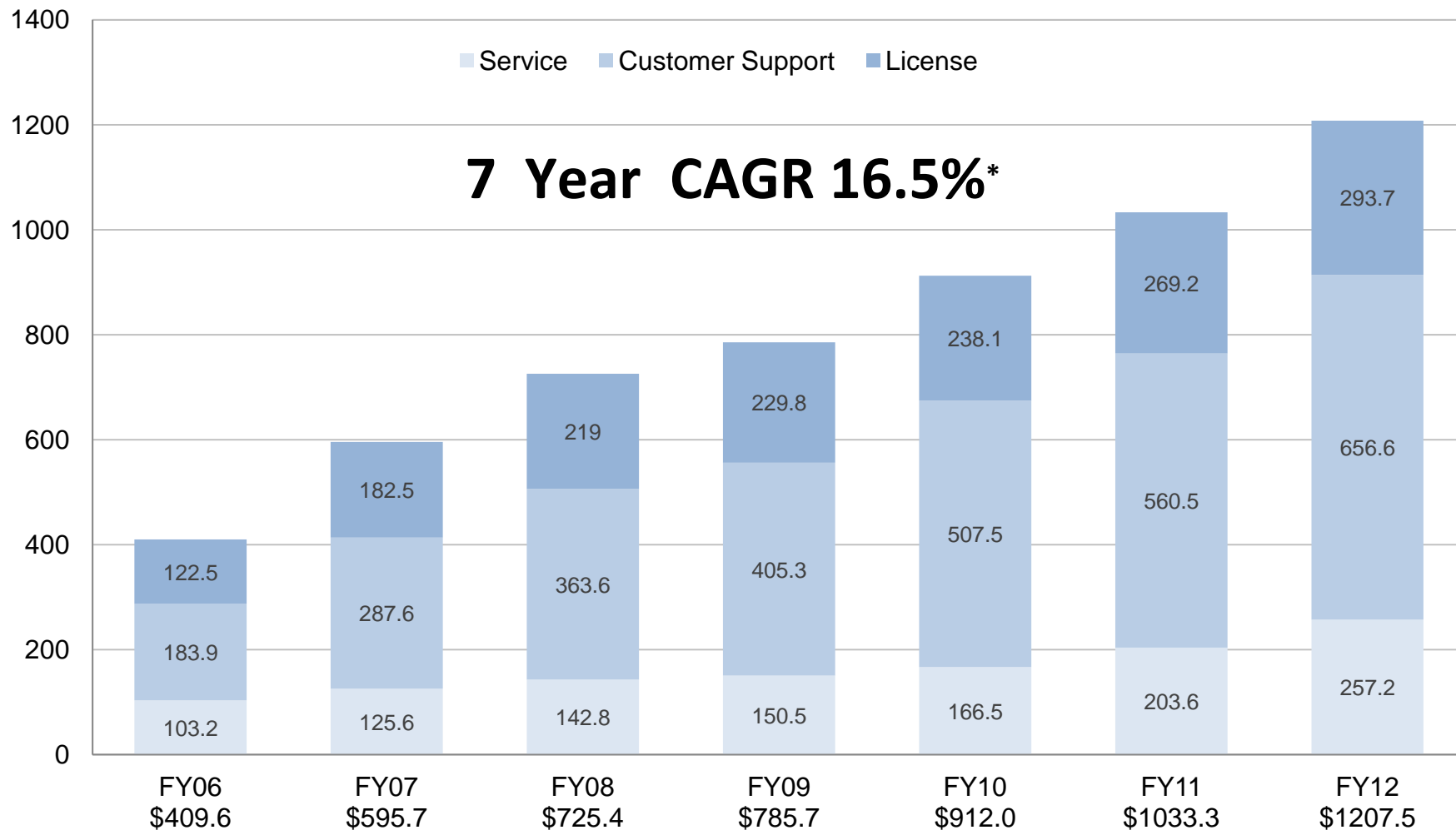
### Additional Opportunities

Install Base  
Sales Force Expansion  
Share Gains

# Growth Drivers

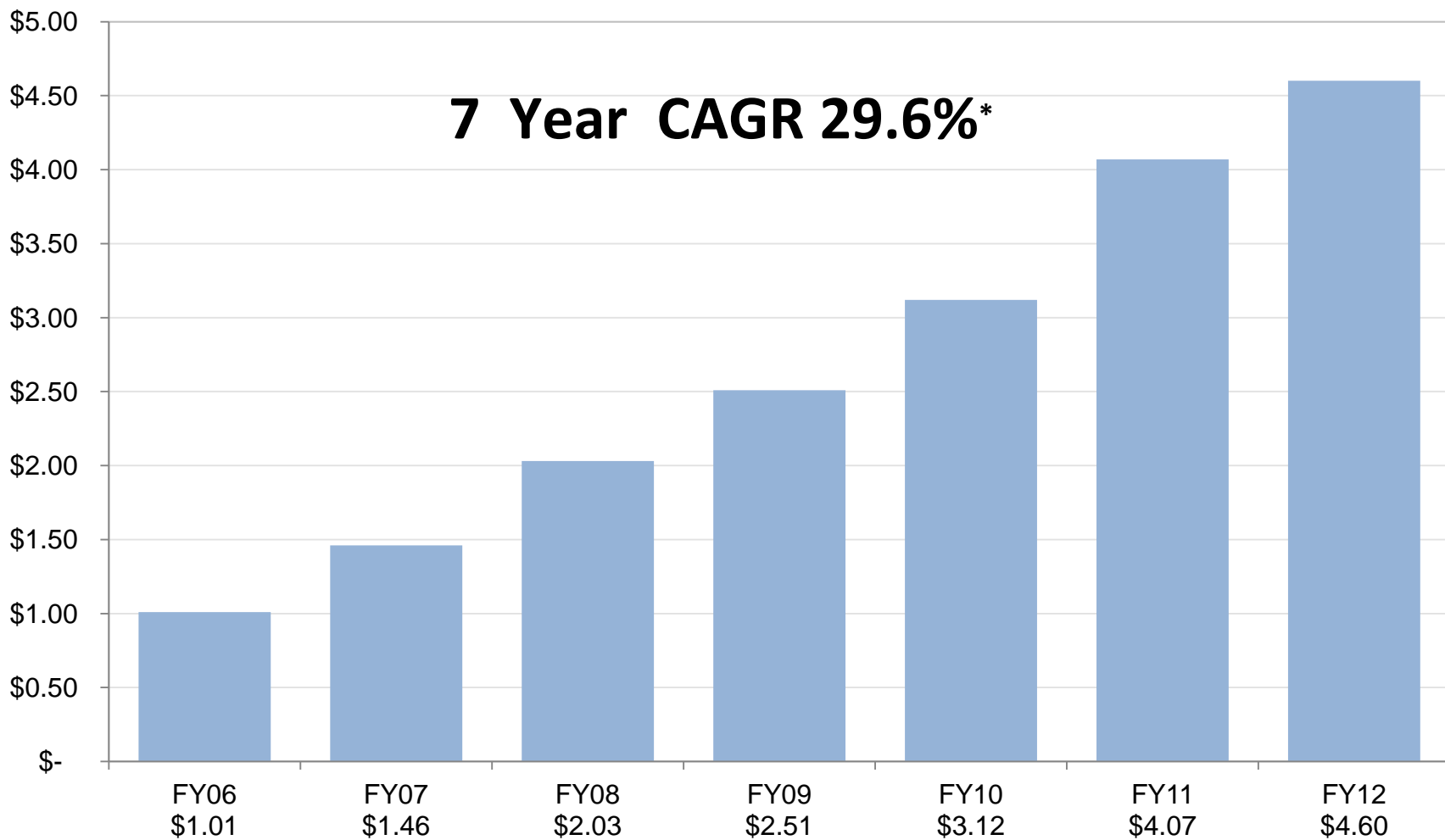
- Sales force expansion
- Market expansion: Latin America, Emerging Europe, APJ
- Partner channel expansion
- New products
- New Cloud Services offering
- Competitive market share gains
- Install-base upsell / cross-sell
- Industries: Public Sector, Defense, Healthcare, Life Sciences
- Acquisitions

# History of Growing Revenue Y/Y in \$M: 7 Fiscal Years



\*FY05 Revenue \$414.8 million

# History of Growing Non-GAAP EPS Y/Y: 7 Fiscal Years

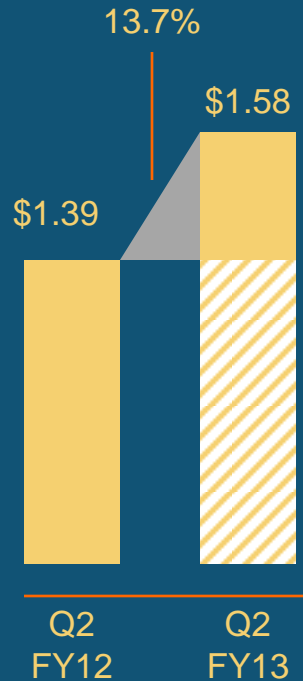


\*FY05 non-GAAP EPS \$0.75

# Q2 FY13 Overview (Y/Y)

OpenText delivered:  
Record revenue, non-GAAP-based adjusted net income & non-GAAP-based adjusted earnings per share\*

**\$1.58**  
Non-GAAP-based  
Adjusted Earnings  
Per Share  
Up 13.7 percent



**\$352.2 million**  
Revenue  
Up 9.6 percent

**\$76.1 million**  
License  
Down 15.1 percent

**\$93.3 million**  
Non-GAAP-based  
Adjusted Net Income\*  
Up 14.3 percent

**\$70 million**  
Free Cash Flow\*\*  
Up 94.4 percent

\* See reconciliation of Non-GAAP measures to GAAP measures at the end of this presentation

\*\*Free cash flow is a non-GAAP measure and is calculated as cash flow from operations less additions of property and equipment during the period

# FY13 – Q2 Financial Highlights

## Total Revenue Up 10% Y/Y

- Total revenue \$352.2 million up 10% Y/Y
- Cloud services revenue of \$46.2 million continues to perform well
- Revenue by Geography:
  - Americas 53%
  - EMEA 36%
  - Asia Pacific 11%

## Non-GAAP EPS Up 14% Y/Y

- Non-GAAP-based EPS was \$1.58 compared to \$1.39 Y/Y\*
- GAAP-based EPS was \$1.04 compared to \$0.81 Y/Y
- Non-GAAP-based operating margin 32%\*\*
- GAAP-based operating margin 19%\*\*
- Non-GAAP tax rate: 14%

## License Revenue Up 37% Q/Q

- \$76.1 million, up 37% sequentially, down 15% Y/Y
- License revenue from new accounts: 33%
- Partners contributed 43%
- Average deal size: \$254K
- 5 deals over \$1 million, compared to 7 Y/Y
- 11 deals between \$500K and \$1 million, compared to 22 Y/Y

## Operating Cash Flow Up 67% Y/Y

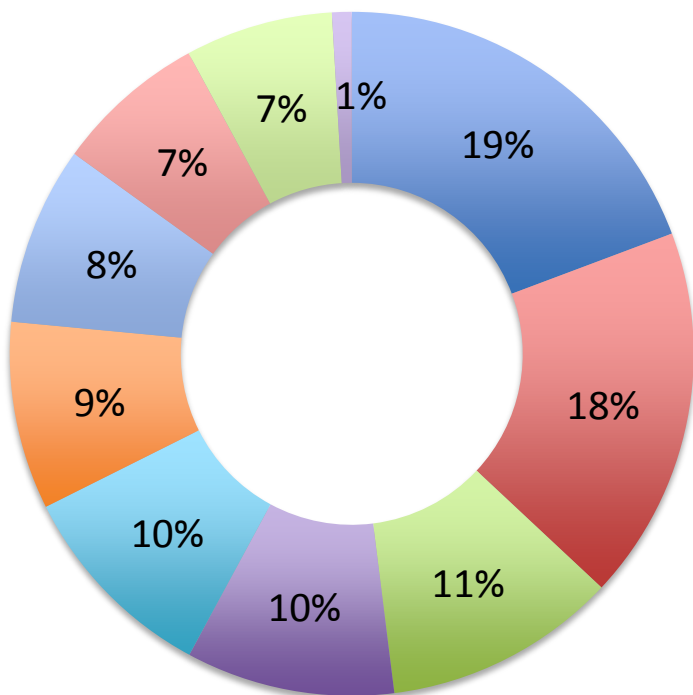
- \$74.7 million in operating cash flow, compared to \$44.7 million Y/Y
- Cash and cash equivalents \$367.3 million
- Total debt \$581.4 million as of December 31, 2012

\* See reconciliation of Non-GAAP measures to GAAP measures at the end of this presentation

\*\*before taxes and interest expense

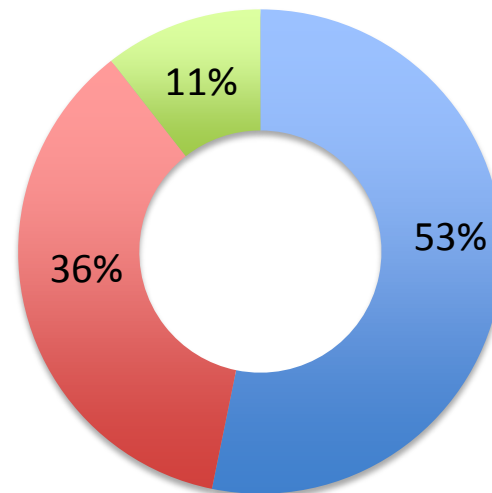
# FY13 – Q2 Revenue Breakdown

License Revenue by Industry



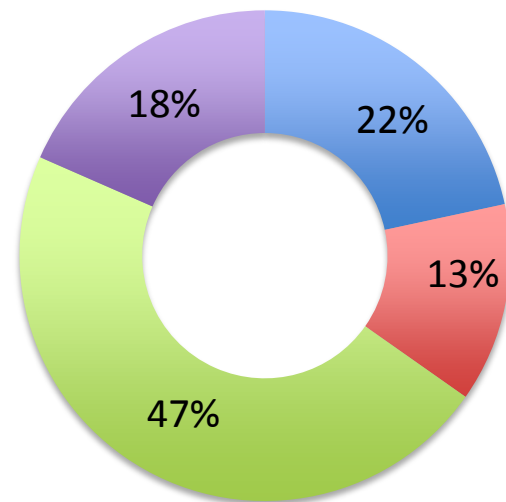
- Financial
- Services
- Technology
- Basic Materials
- Public Sector
- Healthcare
- Consumer Goods
- Industrial Goods
- Utilities
- Conglomerates

Total Revenue by Geography



- Americas
- EMEA
- Asia Pac

Total Revenue Mix



- License
- Cloud Services
- Customer Support
- Service



# FY13 External Target Model\*

Revenue Type	Fiscal 2013 Target Model
As a % of revenue	
Product License	20 - 25%
Cloud Services	11 - 14%
Customer Support	44 - 48%
Professional Services	17 - 22%
<b>Non-GAAP Gross Margin</b>	
Product License	92 - 94%
Cloud Services	58 - 60%
Customer Support	83 - 85%
Professional Services	19 - 21%
<b>Non-GAAP Gross Margin</b>	<b>71 - 74%</b>
<b>Non-GAAP Operating Expenses</b>	
Development	13 - 14%
Sales & Marketing	21 - 23%
General & Admin	8 - 9%
Depreciation	2%
<b>Non-GAAP Ops Margin</b>	<b>26 - 30%</b>

\*This target model is not guidance.

# Diverse Customer Base

## GOVERNMENT



## ENERGY



## PHARMACEUTICAL



## FINANCIAL



## TRANSPORTATION



## MANUFACTURING



## LEGAL



## MEDIA



## FOOD



## INSURANCE



# Customer Win | Husch Blackwell



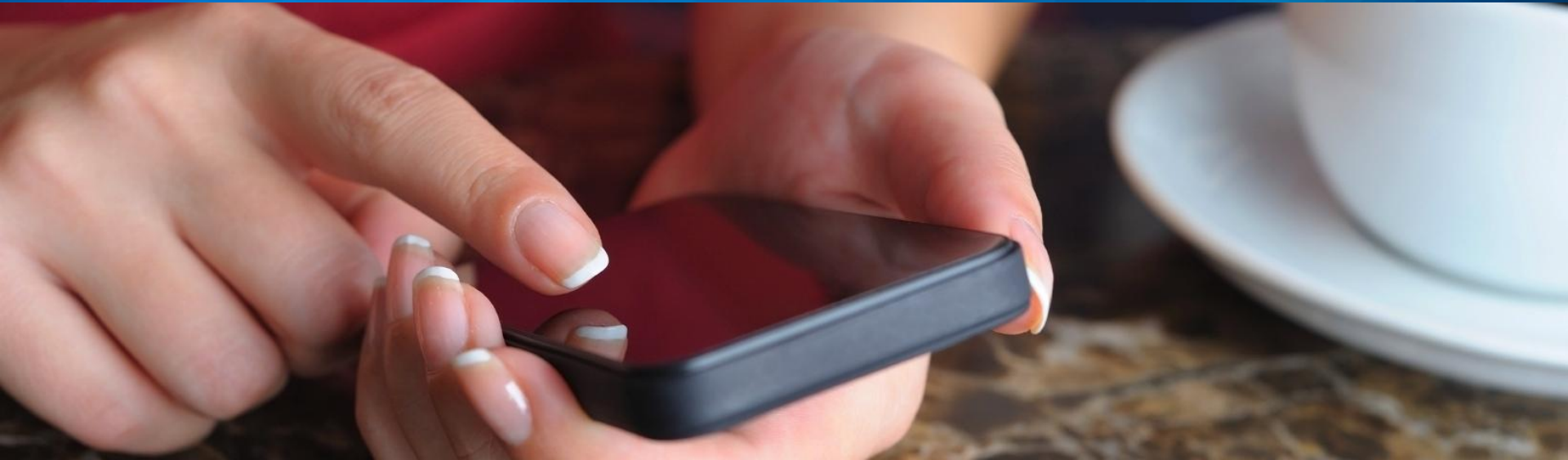
## **HUSCH BLACKWELL**

Husch Blackwell, a global law firm, purchased the Unlimited Enterprise License Agreement and will be deploying OpenText solutions including EIM apps such as Tempo Box across their business to create a fully connected enterprise.

# Customer Win | LG&E and KU Services Company

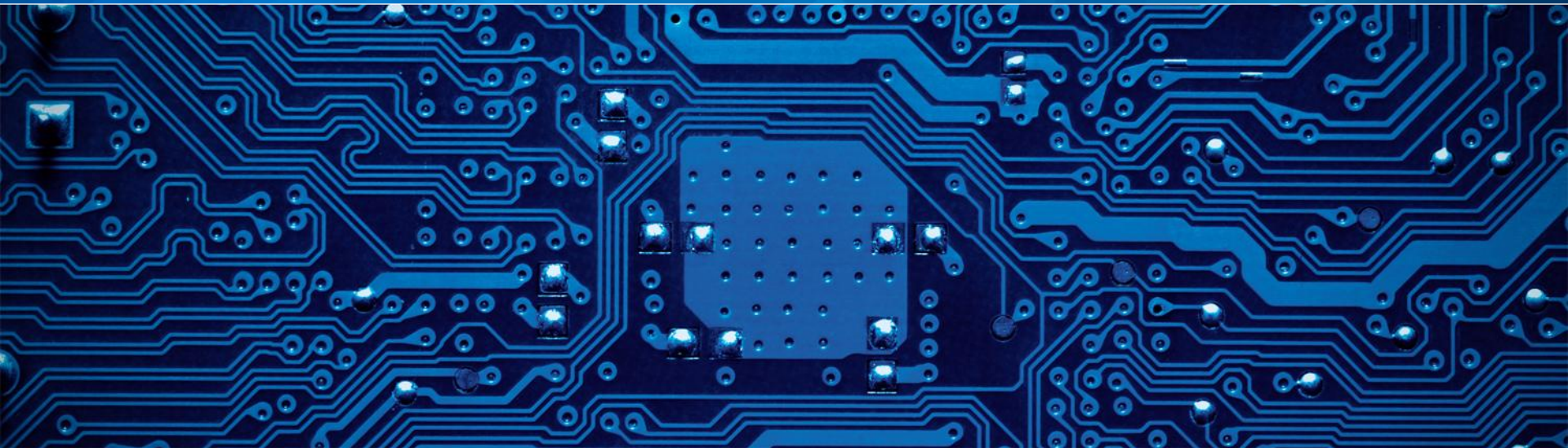


LG&E and KU Services Company recently selected OpenText's ECM solutions for replacing legacy imaging and document management applications. LG&E & KU Services Company will be working with OpenText Global Services to begin implementing OpenText ECM for a variety of imaging and document management use cases as well as automating their AP process within the Orace eBusiness suite.



Sprint expanded their existing relationship with OpenText by investing in Web Experience Management, a CEM category offering.

# Customer Win | Mitsubishi



Mitsubishi Electric Information Systems purchased a Content Lifecycle Management solution to securely manage their engineering documents. The project is meant to help Mitsubishi Electric Information Systems achieve compliance, increase productivity and lower their TCO.

# Customer Win | Lincolnshire County Council



The Lincolnshire County Council, like all Public Sector organisations in the UK, is experiencing a challenging economic climate. At the same time the CIO is tasked with maintaining and improving service delivery through the use of technology. LCC has signed a 5 year term licence for Council wide use of CS10 and Case Management Framework. This corporate deployment will enable the Council to gain control and extract value from their information and enable them to “do more with less”. Going forward we see LCC as a future light house account as their strategic vision aligns with well our EIM suite.

# Customer Win | Howard County Maryland



Howard County Maryland has invested into Enterprise Content Management and Discovery solutions. The county wide implementation will provide county employees with a central, comprehensive archive, and records management system for electronic documents currently residing in email, file shares and legacy business systems and archives. In Phase 2 of the project the county will expand to incorporate additional file shares, SharePoint and Microsoft CRM content. The solution has been architected and will be delivered for the Howard County Maryland by The IQ Business Group, an OpenText partner.



# Customer Win | Defense Logistics Agency



The major logistics component of the United States Department of Defense (Defense Logistics Agency – DLA) has standardized on OpenText ECM solutions; additionally DLA has selected OpenText to meet the FIAR Mandate (Audit Readiness for the Dept of Defense) to merge structured and unstructured data into a true EIM solution to allow their Financial Systems of Record to be audit ready.

1. Compelling investment thesis
2. EIM: Large, growing and relevant market
3. 7 years consistent growth:

29.6% CAGR: non-GAAP EPS

24.6% CAGR: Cash Flow from Operations

16.5% CAGR: Revenue

# Summary





# OPENTEXT



Unleashing the Power of Information



# References

- ECM, BPM: Gartner Forecast Enterprise Software Markets, 2009-2016 1Q12 Update
- InfoExchange: Research and Markets, Computer-based Fax Markets, 2010-2015
- Gartner Enterprise Software Markets, 2009-2016
- 1Q12 Update, Davidson Consulting, Fax Server Industry Forecast, 2011-2016
- CEM: Gartner Magic Quadrant for Web Content Management, 10 Nov. 2011
- Discovery: Gartner Market Trends: Expect Disruption and Divergence in the E-Discovery Software Market, 16 Dec. 2011

# Summary of Quarterly Results

	Q2 FY13	Q1 FY13	Q2 FY12	% Change (Q/Q)	% Change (Y/Y)
Revenue (million)	\$352.2	\$326.2	\$321.5	8.0%	9.6%
GAAP gross margin	65.2%	63.0%	67.1%	220 bps	(190) bps
GAAP operating income margin	19.1%	12.3%	17.2%	680 bps	190 bps
GAAP EPS, diluted	\$1.04	\$0.33	\$0.81	215.2%	28.4%
Non-GAAP gross margin *	71.8%	70.4%	73.8%	140 bps	(200) bps
Non-GAAP operating margin**	32.1%	28.7%	30.7%	340 bps	140 bps
Non-GAAP EPS*	\$1.58	\$1.31	\$1.39	20.6%	13.7%

\* See reconciliation of Non-GAAP measures to GAAP measures at the end of this presentation

\*\*before taxes and interest expense

# Summary of Year To Date Results

	Q2 FY13	Q1 FY13	Q2 FY12	% Change (Y/Y)
Revenue (million)	\$678.4	\$326.2	\$609.5	11.3%
GAAP gross margin	64.1%	63.0%	66.0%	(190) bps
GAAP operating income margin	15.8%	12.3%	13.5%	230 bps
GAAP EPS, diluted	\$1.37	\$0.33	\$1.41	(2.8%)
Non-GAAP gross margin *	71.1%	70.4%	73.0%	(190) bps
Non-GAAP operating margin**	30.5%	28.7%	28.1%	240 bps
Non-GAAP EPS*	\$2.89	\$1.31	\$2.42	19.4%

\* See reconciliation of Non-GAAP measures to GAAP measures at the end of this presentation

\*\*before taxes and interest expense

# Summary of Quarterly Revenue Results\*

In millions	Q2 FY13	Q1 FY13	Q2 FY12	% Change (Q/Q)	% Change (Y/Y)
License	\$76.1	\$55.7	\$89.7	36.8%	(15.1%)
Cloud services	46.2	44.9	N/A	2.8%	N/A
Customer support	164.7	162.1	165.4	1.6%	(0.4%)
Professional service and other	65.2	63.5	66.4	2.7%	(1.7%)
<b>Total</b>	<b>\$352.2</b>	<b>\$326.2</b>	<b>\$321.5</b>	<b>8.0%</b>	<b>9.6%</b>

\* Individual line items may be adjusted by non-material amounts to enable totals to align to published financial statements.



# Summary of Year To Date Revenue Results\*

In millions	Q2 FY13	Q1 FY13	Q2 FY12	% Change (Y/Y)
License	\$131.8	\$55.7	\$154.7	(14.8%)
Cloud services	91.0	44.9	N/A	N/A
Customer support	326.8	162.1	327.4	(0.2%)
Professional service and other	128.8	63.5	127.4	1.1%
<b>Total</b>	<b>\$678.4</b>	<b>\$326.2</b>	<b>\$609.5</b>	<b>11.3%</b>

\* Individual line items may be adjusted by non-material amounts to enable totals to align to published financial statements.

# Reconciliation of Selected Non-GAAP Measures | Q2 FY13

(in '000s USD)	Three months ended December 31, 2012			
	GAAP	Adjustments	FN	Non- GAAP
<b>COST OF REVENUES</b>				
Cloud services	18,261	(30)	1	18,231
Customer support	28,277	(107)	1	28,170
Professional service and other	47,664	(188)	1	47,476
Amortization of acquired technology-based intangibles	23,191	(23,191)	2	–
Gross profit	229,456	23,516		252,972
<b>OPERATING EXPENSES</b>				
Research and development	38,718	(331)	1	38,387
Sales and marketing	67,977	(1,653)	1	66,324
General and administrative	30,005	(865)	1	29,140
Amortization – customer based intangibles	17,147	(17,147)	2	–
Special charges	2,269	(2,269)	3	–
GAAP income from operations/ Non-GAAP operating income	67,235	45,781		113,016
Other Income (expenses), net	1,541	(1,541)	4	–
Provision for income taxes	3,153	12,037	5	15,190
GAAP net income/ Non GAAP net income	\$61,108	\$32,203	6	\$93,311
GAAP EPS/ Non GAAP EPS - diluted	\$1.04	\$0.54	6	\$1.58

# Reconciliation of Selected Non-GAAP Measures | Q2 FY13

## FOOTNOTES

1	Adjustment relates to the exclusion of share based compensation expense from our non-GAAP-based operating expenses as this expense is excluded from our internal analysis of operating results
2	Adjustment relates to the exclusion of amortization expense from our non-GAAP-based operating expenses as the timing and frequency of amortization expense is dependent on our acquisitions and is hence excluded from our internal analysis of operating results.
3	Adjustment relates to the exclusion of Special charges from our non-GAAP-based operating expenses as Special charges are generally incurred in the aftermath of acquisitions and are not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
4	Adjustment relates to the exclusion of Other income (expense) from our non-GAAP-based operating expenses as Other income (expense) relates primarily to the transactional impact of foreign exchange and are generally not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
5	Adjustment relates to differences between the GAAP-based tax recovery of approximately 5% and a non-GAAP-based tax rate of 14%; these rate differences are due to the income tax effects of expenses that are excluded for the purpose of calculating non-GAAP-based adjusted net income.

6	Reconciliation of non-GAAP-based adjusted net income to GAAP-based net income:		
		Three Months Ended December 31, 2012	
			Per Share
	Non GAAP net income	93,311	1.58
	Less:		
	Amortization	40,338	0.68
	Share-based compensation	3,174	0.05
	Special charges	2,269	0.04
	Other (Income) expenses, net	(1,541)	(0.03)
	GAAP based provision for income taxes	3,153	0.05
	Non-GAAP based provision for income taxes	(15,190)	(0.25)
	GAAP net income	61,108	1.04

# Reconciliation of Selected Non-GAAP Measures | Q2 FY13 YTD

(in '000s USD)	Six months ended December 31, 2012			
	GAAP	Adjustments	FN	Non- GAAP
<b>COST OF REVENUES</b>				
Cloud Services	36,544	(30)	1	36,514
Customer support	54,100	(145)	1	53,955
Professional service and other	96,246	(365)	1	95,881
Amortization of acquired technology-based intangibles	46,973	(46,973)	2	–
Gross profit	435,012	47,513		482,525
<b>OPERATING EXPENSES</b>				
Research and development	78,624	(669)	1	77,955
Sales and marketing	132,492	(3,319)	1	129,173
General and administrative	58,138	(1,748)	1	56,390
Amortization – customer based intangibles	34,399	(34,399)	2	–
Special charges	11,823	(11,823)	3	–
GAAP income from operations/ Non-GAAP operating income	107,322	99,471		206,793
Other Income (expenses), net	1,470	(1,470)	4	–
Provision for income taxes	19,372	8,335	5	27,707
GAAP net income/ Non GAAP net income	\$80,537	\$89,666	6	\$170,203
GAAP EPS/ Non GAAP EPS - diluted	\$1.37	\$1.52	6	\$2.89

# Reconciliation of Selected Non-GAAP Measures | Q2 FY13 YTD

## FOOTNOTES

1	Adjustment relates to the exclusion of share based compensation expense from our non-GAAP-based operating expenses as this expense is excluded from our internal analysis of operating results
2	Adjustment relates to the exclusion of amortization expense from our non-GAAP-based operating expenses as the timing and frequency of amortization expense is dependent on our acquisitions and is hence excluded from our internal analysis of operating results.
3	Adjustment relates to the exclusion of Special charges from our non-GAAP-based operating expenses as Special charges are generally incurred in the aftermath of acquisitions and are not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
4	Adjustment relates to the exclusion of Other income (expense) from our non-GAAP-based operating expenses as Other income (expense) relates primarily to the transactional impact of foreign exchange and are generally not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
5	Adjustment relates to differences between the GAAP-based tax recovery of approximately 19% and a non-GAAP-based tax rate of 14%; these rate differences are due to the income tax effects of expenses that are excluded for the purpose of calculating non-GAAP-based adjusted net income.

6	Reconciliation of non-GAAP-based adjusted net income to GAAP-based net income:		
		Six Months Ended December 31, 2012	
			Per Share
	Non GAAP net income	170,203	2.89
	Less:		
	Amortization	81,372	1.38
	Share-based compensation	6,276	0.11
	Special charges	11,823	0.20
	Other (Income) expenses, net	(1,470)	(0.02)
	GAAP based provision for income taxes	19,372	0.33
	Non-GAAP based provision for income taxes	(27,707)	(0.48)
	GAAP net income	80,537	1.37

# Reconciliation of Selected Non-GAAP Measures | Q1 FY13

(in '000s USD)	Three months ended September 30, 2012			
	GAAP	Adjustments	FN	Non- GAAP
<b>COST OF REVENUES</b>				
Customer support	25,823	(38)	1	25,785
Professional service and other	48,582	(177)	1	48,405
Amortization of acquired technology-based intangibles	23,782	(23,782)	2	–
Gross profit	205,556	23,997		229,553
<b>OPERATING EXPENSES</b>				
Research and development	39,906	(338)	1	39,568
Sales and marketing	64,515	(1,666)	1	62,849
General and administrative	28,133	(883)	1	27,250
Amortization – customer based intangibles	17,252	(17,252)	2	–
Special charges	9,554	(9,554)	3	–
GAAP income from operations/ Non-GAAP operating income	40,087	53,690		93,777
Other Income (expenses), net	(71)	71	4	–
Provision for income taxes	16,219	(3,702)	5	12,517
GAAP net income/ Non GAAP net income	\$19,429	\$57,463	6	\$76,892
GAAP EPS/ Non GAAP EPS - diluted	\$0.33	\$0.98	6	\$1.31

# Reconciliation of Selected Non-GAAP Measures | Q1 FY13

## FOOTNOTES

1	Adjustment relates to the exclusion of share based compensation expense from our non-GAAP-based operating expenses as this expense is excluded from our internal analysis of operating results
2	Adjustment relates to the exclusion of amortization expense from our non-GAAP-based operating expenses as the timing and frequency of amortization expense is dependent on our acquisitions and is hence excluded from our internal analysis of operating results.
3	Adjustment relates to the exclusion of Special charges from our non-GAAP-based operating expenses as Special charges are generally incurred in the aftermath of acquisitions and are not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
4	Adjustment relates to the exclusion of Other income (expense) from our non-GAAP-based operating expenses as Other income (expense) relates primarily to the transactional impact of foreign exchange and are generally not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
5	Adjustment relates to differences between the GAAP-based tax recovery of approximately 45% and a non-GAAP-based tax rate of 14%; these rate differences are due to the income tax effects of expenses that are excluded for the purpose of calculating non-GAAP-based adjusted net income.

6	Reconciliation of non-GAAP-based adjusted net income to GAAP-based net income:		
		Three Months Ended September 30, 2012	
			Per Share
	Non GAAP net income	76,892	1.31
	Less:		
	Amortization	41,034	0.70
	Share-based compensation	3,102	0.05
	Special charges	9,554	0.16
	Other (Income) expenses, net	71	–
	GAAP based provision for income taxes	16,219	0.28
	Non-GAAP based provision for income taxes	(12,517)	(0.21)
	GAAP net income	19,429	0.33

# Reconciliation of Selected Non-GAAP Measures | Q2 FY12

(in '000s USD)	Three months ended December 31, 2011			
	GAAP	Adjustments	FN	Non- GAAP
<b>COST OF REVENUES</b>				
Customer support	\$28,468	(\$34)	1	\$28,434
Professional service and other	50,604	(106)	1	50,498
Amortization of acquired technology-based intangibles	21,253	(21,253)	2	–
Gross profit	215,761	21,393		237,154
<b>OPERATING EXPENSES</b>				
Research and development	42,652	(768)	1	41,884
Sales and marketing	68,451	(1,676)	1	66,775
General and administrative	25,126	(813)	1	24,313
Amortization – customer based intangibles	13,445	(13,445)	2	–
Special charges	5,221	(5,221)	3	–
GAAP income from operations/ Non-GAAP operating income	55,232	43,316		98,548
Other Income (expenses), net	2,637	(2,637)	4	–
Provision for income taxes	6,819	6,472	5	13,291
GAAP net income/ Non GAAP net income	\$47,443	\$34,207	6	\$81,650
GAAP EPS/ Non GAAP EPS - diluted	\$0.81	\$0.58	6	\$1.39



# Reconciliation of Selected Non-GAAP Measures | Q2 FY12

## FOOTNOTES

1	Adjustment relates to the exclusion of share based compensation expense from our non-GAAP-based operating expenses as this expense is excluded from our internal analysis of operating results
2	Adjustment relates to the exclusion of amortization expense from our non-GAAP-based operating expenses as the timing and frequency of amortization expense is dependent on our acquisitions and is hence excluded from our internal analysis of operating results.
3	Adjustment relates to the exclusion of Special charges from our non-GAAP-based operating expenses as Special charges are generally incurred in the aftermath of acquisitions and are not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
4	Adjustment relates to the exclusion of Other income (expense) from our non-GAAP-based operating expenses as Other income (expense) relates primarily to the transactional impact of foreign exchange and are generally not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
5	Adjustment relates to differences between the GAAP-based tax recovery of approximately 13% and a non-GAAP-based tax rate of 14%; these rate differences are due to the income tax effects of expenses that are excluded for the purpose of calculating non-GAAP-based adjusted net income.

6	Reconciliation of non-GAAP-based adjusted net income to GAAP-based net income:		
		Three Months Ended December 31, 2011	
			Per Share
	Non GAAP net income	81,650	1.39
	Less:		
	Amortization	34,698	0.59
	Share-based compensation	3,397	0.06
	Special charges	5,221	0.09
	Other (Income) expenses, net	(2,637)	(0.04)
	GAAP based provision for income taxes	6,819	0.12
	Non-GAAP based provision for income taxes	(13,291)	(0.24)
	GAAP net income	47,443	0.81

# Reconciliation of Selected Non-GAAP Measures | Q2 FY12 YTD

(in '000s USD)	Six months ended December 31, 2011			
	GAAP	Adjustments	FN	Non- GAAP
<b>COST OF REVENUES</b>				
Customer support	\$ 54,737	\$ (58)	1	\$ 54,679
Professional service and other	100,955	(205)	1	100,750
Amortization of acquired technology-based intangibles	42,043	(42,043)	2	–
Gross profit	402,399	42,306		444,705
<b>OPERATING EXPENSES</b>				
Research and development	86,110	(1,844)	1	84,266
Sales and marketing	133,331	(3,446)	1	129,885
General and administrative	50,887	(2,687)	1	48,200
Amortization – customer based intangibles	26,486	(26,486)	2	–
Special charges	12,326	(12,326)	3	–
GAAP income from operations/ Non-GAAP operating income	82,367	89,095		171,462
Other Income (expenses), net	11,949	(11,949)	4	–
Provision for income taxes	5,494	17,615	5	23,109
GAAP net income/ Non GAAP net income	\$ 82,429	\$ 59,531	6	\$ 141,960
GAAP EPS/ Non GAAP EPS - diluted	\$ 1.41	\$ 1.01	6	\$ 2.42

# Reconciliation of Selected Non-GAAP Measures | Q2 FY12 YTD

## FOOTNOTES

1	Adjustment relates to the exclusion of share based compensation expense from our non-GAAP-based operating expenses as this expense is excluded from our internal analysis of operating results
2	Adjustment relates to the exclusion of amortization expense from our non-GAAP-based operating expenses as the timing and frequency of amortization expense is dependent on our acquisitions and is hence excluded from our internal analysis of operating results.
3	Adjustment relates to the exclusion of Special charges from our non-GAAP-based operating expenses as Special charges are generally incurred in the aftermath of acquisitions and are not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
4	Adjustment relates to the exclusion of Other income (expense) from our non-GAAP-based operating expenses as Other income (expense) relates primarily to the transactional impact of foreign exchange and are generally not indicative or related to continuing operations and are hence excluded from our internal analysis of operating results.
5	Adjustment relates to differences between the GAAP-based tax recovery of approximately 13% and a non-GAAP-based tax rate of 14%; these rate differences are due to the income tax effects of expenses that are excluded for the purpose of calculating non-GAAP-based adjusted net income.
6	Reconciliation of non-GAAP-based adjusted net income to GAAP-based net income:

	Six Months Ended December 31, 2011	
		Per Share
Non GAAP net income	141,960	2.42
Less:		
Amortization	68,529	1.17
Share-based compensation	8,240	0.14
Special charges	12,326	0.21
Other (Income) expenses, net	(11,949)	(0.20)
GAAP based provision for income taxes	5,494	0.10
Non-GAAP based provision for income taxes	(23,109)	(0.41)
GAAP net income	82,429	1.41