OPENTEXT™

OpenText RightFax Express

What's New with RightFax Express 2.3?

OpenText RightFax Express is a fax server solution that allows employees to easily fax from their desktop, email, back-end applications and MFP devices. RightFax Express is simple to deploy, easy to integrate, and provides a best-in-class fax solution for any business that wants an affordable fax solution.

RightFax Express is now integrated with Xerox MFPs

RightFax Express now integrates with Xerox MFPs for an interactive user experience. Users can log in to their RightFax Express fax account for a full two-way connection between RightFax Express and the MFP device. This connection provides a rich user experience by providing access to phonebooks, cover sheets and a complete audit trail when logged in users send faxes from the device. This integration works with devices that support Xerox EIP 2.5.

RightFax Express improves the user experience with new features and functionality

Add mark-ups to a fax

Users can now add notes, block text and other mark-ups within RightFax Express. The annotated fax can be saved and forwarded to other recipients. RightFax Express will provide an entry in the fax's audit trail, documenting the annotation.

Flag notifications for faxes

Faxes will be flagged when a fax has been annotated or forwarded to any other destination. Flagging allows users to quickly identify these faxes.

Cover sheet customization

Users can easily set their own personal cover sheet as a default for their faxes.

Review the fax before it is sent

Need to confirm what the fax looks like before it's sent? Users can choose "hold for preview" to review a fax prior to transmitting. This way, the fax will not send until it has been approved by the user and released for transmission.

RIGHTFAX EXPRESS

RightFax Express is the perfect solution for small-to-medium sized businesses and branch offices:

- ***It's easy.*** *Easy to implement, easy to manage and easy to use. Eliminate the complexity of implementation by choosing the deployment model that's best for you and your needs.*

- ***It integrates*** *with email, MFPs, and desktop and back-end applications. Empower all employees to fax from applications that they use the most.*

- ***It's worry-free*** *with a small IT footprint and a simple deployment model. Focus on core competencies without the worry of managing your fax server connection.*

- ***It's made for you.*** *Built for SMBs and branch offices, reduce your costs and hassle of information exchange while increasing the productivity and efficiency of your organization.*

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RightFax Express makes it easier for administrators to manage and maintain implementations

New migration tool

Quickly and easily migrate users from OpenText Fax Appliance to RightFax Express.

Automatic aging and deleting

Free up hard drive space on RightFax Express appliances by setting the device to automatically delete faxes that have reached a customizable age.

Customize Billing Code 1 and 2

If you utilize the Billing Code 1 and 2 fields, these fields can now be customized to reflect how your organization tracks fax history (such as Account Number, Invoice Number, Patient ID, etc).

Caller ID data for inbound faxes

RightFax Express now collects ANI/caller ID data and adds it to the audit of the fax for inbound faxes.

System outbox gives admins visibility to traffic

Administrators can see all fax traffic that is transmitting via RightFax Express. An administrator can access faxes via the system outbox and make any changes or corrections that need to be made to outbound faxes.

New administrative client interface

The input devices and printer interface have been streamlined for printers and MFPs in the administrative client for easier and more intuitive installation of devices.

Silent install of the print-to-fax client

Administrators can now push the print-to-fax client to the entire install base at once instead of installing on each individual work station.

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