OpenText RightFax and EMR/EHR Systems

Communicate between EMRs with RightFax

The world is digitally evolving. Information- and access to that information- is at your fingertips. The health industry is no exception. EHRs and EMRs are the digital technology that is improving the quality and convenience of patient care. However, communicating and sharing protected health information (PHI) across disparate applications and with different providers can be problematic. But you still need to share PHI, and other providers need to deliver PHI to you. How can you share both electronic and paper records in an efficient and secure manner between disparate systems?

RightFax and EMRs/EHRs

OpenText RightFax, the market-leading network fax software has a long-standing history of being the fax server of choice for a variety of healthcare information systems (HIS). These systems allow healthcare professionals to share PHI–both electronic and paper-based records. For existing paper-based records yet to be digitized, RightFax supports faxing from Multi-Function Printers (MFPs). For electronic records, many organizations choose to setup faxing directly from their EMR or EHR–eliminating the need to print records while keeping a complete audit trail of sent information.

The types of faxing that might be done from within EMR/EHR ` systems include:

- Share PHI for patient care coordination
- Health Information Management faxing, such as legal medical records
- Faxing prescriptions
- Faxing referral or thank you letters to physicians
- Faxing result notifications
- Transcriptions, including letters

BETTER HEALTHCARE WITH RIGHTFAX

Improve productivity and security

- *Extend existing platforms and applications with RightFax to eliminate error-prone, time-consuming and inefficient manual processes*
- *Automate delivery, receipt, and tracking of sent and received patient information*
- *Lower the cost of paper, toner, file storage, fax machines and fax machine maintenance*

Improve HIPAA compliance

- *Increase confidence that sensitive health information reaches its intended recipient with notifications and options for encrypted and certified delivery*
- *Centralize communications hub for protected health information*
- *Enable audit trail of sent and received faxes*

Enhance patient services levels

- *Improve health information tracking and storage*
- *Accelerated scheduling, follow up, and claims processing*

OPENTEXT™

"Fax is the primary form of communication for 63 percent of physicians"

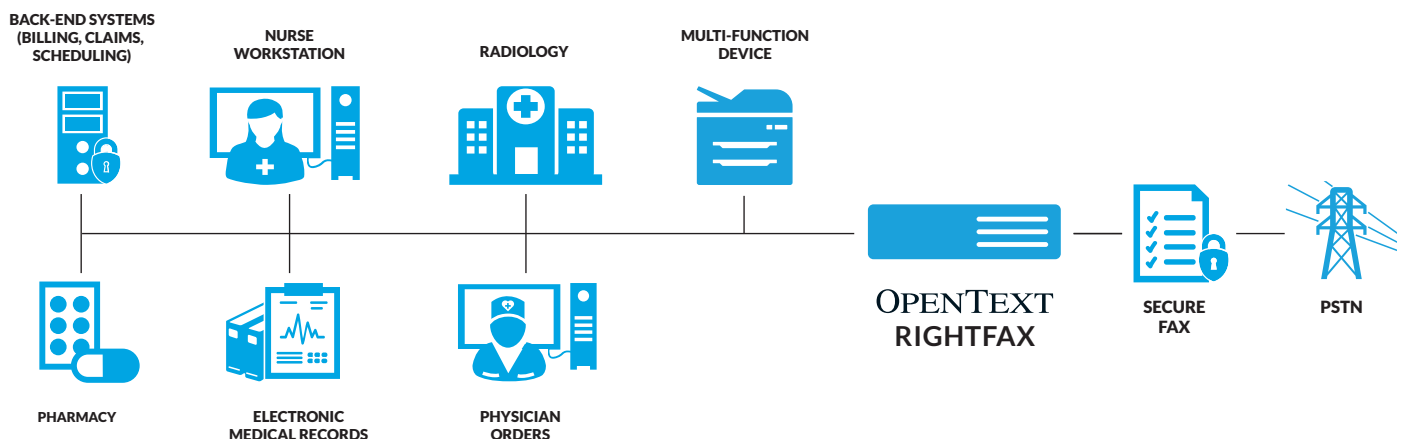2012 NATIONAL PHYSICIANS SURVEY, OCT 2012

All you need is a properly configured RightFax server and to setup your EMR/EHR for faxing. Several market leading EMR/EHR systems already know how to use RightFax to send faxes.

RightFax can also be configured to securely route received faxes containing PHI to specific departments/individuals in digital form, eliminating the need for paper and protecting PHI better than traditional fax machines. If faxed documents are showing up at a fax machine in a public area–a busy nursing station for example–they are vulnerable to being seen or even stolen by unintended recipients. Patient information is protected by law, and strict regulations like HIPAA and HITECH govern how healthcare institutions must handle and store them. Failure to produce a requested document can result in crippling fines and a loss of patient confidence.

OpenText fax and document distribution solutions can help address the challenge of delivering medical records and other documents by providing the tools to electronically send and receive documents from the desktop, and by automating delivery of medical records and documents from a variety of clinical and back-office applications, intuitively organizing them for quick retrieval and archiving. This provides healthcare organizations with the flexibility to securely distribute virtually any document from any application, using a centralized fax and document delivery solution.

Deliver and manage medical records, PHI and secure patient content by integratingRightFax with your EMR/HER. RightFax has existing integrations with a numberof leading providers. These integrations deliver the flexibility to securely share PHI to provide the highest level of patient care.

faxsolutions.opentext.com