

FirstClass Client Release Notes

12.122

Product Released: 2015-10-30

Release Notes Revised: 2015-10-07

Contents

| | | |
|----------|---|----------|
| 1 | Introduction | 3 |
| 1.1 | Release Notes Revision History | 3 |
| 2 | About FirstClass Client | 3 |
| 2.1 | New Features | 3 |
| 2.1.1 | Fixes (See Fixed Issues Section of this document) | 3 |
| 3 | Packaging and Documentation | 3 |
| 3.1 | Packaging and Delivery Information | 3 |
| 3.2 | Related Documentation | 4 |
| 4 | Supported Environments and Compatibility | 4 |
| 4.1 | Supported Systems | 4 |
| 4.2 | Language Support | 4 |
| 5 | Installation and Upgrade Notes | 5 |
| 5.1 | Installation Notes | 5 |
| 5.2 | Upgrade Notes | 5 |
| 6 | Fixed Issues | 5 |
| 7 | Known Issues | 6 |
| 8 | Contact Information | 8 |

1 Introduction

These Release Notes provide an overview of FirstClass Client 12.122, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check the OpenText Knowledge Center (<https://knowledge.opentext.com/>) for any patches or documentation updates that may have been posted after the initial release of FirstClass Client 12.122.

1.1 Release Notes Revision History

| Revision Date | Sections Revised | Description of Revisions |
|---------------|------------------------------|------------------------------------|
| 2015-02-23 | First release. | All new content. |
| 2015-09-30 | Fixed Issues Known Issues | Updated Client Fixes/Known Issues. |

2 About FirstClass Client

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 12.1 SP1 and has the trusted communication and collaboration functions of previous FirstClass Client products.

2.1 New Features

FirstClass Client 12.122 includes the following new features.

2.1.1 Fixes (See Fixed Issues Section of this document)

3 Packaging and Documentation

Downloads and documentation for FirstClass Client are available on the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

3.1 Packaging and Delivery Information

The software and documentation for FirstClass Client includes:

- FC12122Client.dmg
- FCC12122.msi
- FirstClass Client 12.1 SP1 Install Guide.pdf

3.2 Related Documentation

For additional information about FirstClass Client, or for supplemental information about related products, refer to the following documents, which are available on the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

- FirstClass Client 12.1 SP1 Install Guide

4 Supported Environments and Compatibility

This section provides details about supported platforms, systems, and versions.

4.1 Supported Systems

Operating Systems:

- Windows XP
- Windows Server 2008
- Windows 7
- Windows 8
- Windows 10
- Windows Server 2012
- MAC OS 10.7.x
- MAC OS 10.8.x
- MAC OS 10.9.x
- MAC OS 10.10.x

4.2 Language Support

FirstClass Client is currently localized in the following languages. Future releases may add additional languages.

| Component | Languages | | | | | | | | | | |
|-----------|-----------|----|----|----|----|----|----|----|----|----|----|
| | EN | DA | DE | ES | FI | FR | IT | JA | NL | SV | NO |
| | | | | | | | | | | | |

| Component | Languages | | | | | | | | | | |
|-------------------------|-----------|---|---|---|---|---|---|---|---|---|---|
| FirstClass Web Services | B | B | B | B | B | B | B | B | B | B | B |

UI = user interface only

B = both user interface and online help

5 Installation and Upgrade Notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

5.1 Installation Notes

Before you install FirstClass Client, review these additional installation notes and verify related product or third-party product requirements.

- OpenText recommends that the version of the FirstClass Server the client is logging into be at least 12.1

5.2 Upgrade Notes

Before you upgrade, review these instructions.

- FirstClass Client 12.1 SP1 Install Guide

6 Fixed Issues

This section provides information about past issues that have been fixed in this release.

| Issue Name | Issue Description |
|------------|---|
| | Fix for crash when selecting the same FCWS style chat person |
| | Fix for crash when inputting text into an FCWS style chat where no previous chat data |
| | "Assign to" field to be a fixed so will no longer overlap other elements on form |
| | Fixed crash when opening some html messages on Windows |

| Issue Name | Issue Description |
|------------|---|
| | Reply from conference with quote enabled on MAC |
| | Minor layout adjustment to Event form to accommodate localization. |
| | Provided more room for Internet addresses on Participants tab of client Event form. |
| | Fixed random characters that would appear on navigation pane |
| | Replaced Profile form with redesigned form that includes old contact fields. |
| | Removed capitals from CalDAV for all languages on EIS Setup form. |
| | Added more help text in file name/extension limitations to Group Privs form |
| | Preview Pane - HTML focus issue |
| | Assigned calendar tasks now show state of acceptance |
| | Windows folder picker for multi file transfer can now navigate mapped drives |
| | Calendar event participant removal and deletion will no longer notify invited user |
| | FCP URLs can now support 1000 characters |

7 Known Issues

The following known issues exist in this release.

| Issue Name | Issue Description |
|------------|---|
| | Windows 10: Registering as default mail client must be done manually via "Default Programs" Settings. |
| FCC-353 | Shift+click dragndrop from global mail list to contact mail list does not work |

| Issue Name | Issue Description |
|------------|--|
| FCC-351 | Filing an email in another folder with image open fails (Error 1005) |
| FCC-350 | Save AS problem -content will not be displayed |
| FCC-349 | Image file blank in FCC viewer |
| FCC-347 | 4000 event calendar export crash |
| FCC-344 | SAVE AS toolbar button & FILE/SAVE&SAVEAS grayed out on Contact form |
| FCC-341 | HTTPS Image links not displaying |
| FCC-336 | Newly created container loses focus |
| FCC-335 | Formatting issues with copy/paste of HTML into client message |
| FCC-274 | Declined Calendar Modification Shows different times |

8 Contact Information

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Knowledge Center: <https://knowledge.opentext.com>

For more information, visit www.opentext.com