

## FirstClass Client

### **Release Notes**

16.103

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# 1 Introduction

These Release Notes provide an overview of FirstClass Client 16.103, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

## 1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2016-01-13	First release.	All new content.

## 2 About FirstClass Client

This section provides an overview of FirstClass Client 16.103.

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.103 and has the trusted communication and collaboration functions of previous FirstClass Client products.

### 2.1 New features

FirstClass Client 16.103 includes the following new features.

#### 2.1.1 Managed Tasks

- New container type that allows individuals to manage and assign multiple tasks. (Requires a 16.1 Server)

### 2.2 Discontinued and deprecated features

The following features have been discontinued in this release:

- None

## 3 Packaging and documentation

Downloads and documentation for FirstClass Client are available on OpenText My Support (<https://support.opentext.com>).

### 3.1 Packaging and delivery information

The software and documentation for FirstClass Client includes:

- FC16103Client.dmg
- FCC16103.msi

### 3.2 Related documentation

For additional information about FirstClass Client, or for supplemental information about related products, refer to the following documents, which are available on OpenText My Support (<https://support.opentext.com>).

### 3.3 Documentation errata

## 4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

### 4.1 Supported systems


64bit operating system required for MAC OS builds.

Supported Operating Systems:

- Windows Server 2008
- Windows 8
- Windows 10
- Windows Server 2012
- MAC OS 10.9.x
- MAC OS 10.10.x
- MAC OS 10.11.x
- MAC OS 10.12.x

### 4.2 OpenText product compatibility

The section provides details about which versions of other OpenText products are compatible with this release of FirstClass Client 16.103.

 **Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/go/matrix>) on OpenText My Support.

Product name	Version	Notes
FirstClass® Web Services	16.1*	FCWS
FirstClass® External Integration Services	16.1*	FCEIS
FirstClass® Server	16.1*	FCS
FirstClass® GO	16.1*	FCGO
FirstClass® Sync Services	16	FCSS
FirstClass® Internet Services	16.1*	FCIS
FirstClass® Directory Services	16*	FCDS
FirstClass® Voice Services	8.3 or later	FCVS
FirstClass® Application Services	4.0 B4534	FCAS

### 4.3 Language support

FirstClass Client is currently localized in the following languages. Additional languages may be available in future releases.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass Client 16.103	UI		UI		UI		UI	UI		UI

UI = user interface only

B = both user interface and online help

## 5 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

### 5.1 Installation notes

Before you install FirstClass Client, review these additional installation notes and verify related product or third-party product requirements.

- None

### 5.1.1 Installation Instructions

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

## 5.2 Upgrade notes

Before you upgrade, review these instructions.

- None

## 6 Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On OpenText My Support you will find two general types of patches. *Hotfixes* are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to FirstClass Client 16.103. OpenText recommends that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after this release.

### 6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative.

#### 6.1.1 Hotfix installation

The installation procedure for a hotfix is the same as for a scheduled update. See section 5.1.1

#### 6.1.2 Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix name	Additional information	Downloads
	This is the initial release of FirstClass Client 16.1. There are no hotfixes currently available.	Delivered via FirstClass Update server.

#### 6.1.3 Updates

Updates consist of a number of fixes combined into a single patch. Typically, the minor version number of the product will increase, for example from 2.0 to 2.1. An update may also include new features proactively introduced into the product. In most cases, updates are cumulative.

## 6.1.4 About Updates

No Updates, this is the initial release of FirstClass Client 16.103

### 6.1.4.1 *New features*

### 6.1.4.2 *Prerequisites*

Before installing the update, ensure that you have met the following prerequisites:

### 6.1.4.3 *Downloads*

### 6.1.4.4 *Installing updates*

See section [5.1.1](#)

### 6.1.4.5 *Fixed issues*

This section provides information about past issues that have been fixed in this update.

Issue name	Issue description

### 6.1.4.6 *Known issues*

This section provides information about known issues with this update.

Issue name	Issue description

### 6.1.4.7 *Additional information*

## 7 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
FCC-524	Script errors when forwarding HTML messages on Windows
FCC-505	[MAC] Visual artifacts shown when scrolling full windows
FCC-501	Windows crashes when printing HTML email

	Added password expiry fields to User Info and Group privileges.
	Server Monitor form changes
	Import attendees and Export attendees removed from Handhelds tabs.

## 8 Known issues

The following known issues exist in this release.

Issue number	Issue description
FCC-1540	Not fully localized. Danish, Italian, Norwegian, Spanish to be added in a future release.
	Windows 10: Registering as default mail client must be done manually via "Default Programs" Settings.
	Exporting/Importing large number of calendar events



## 9 Contact information

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OpenText My Support: <https://support.opentext.com>

For more information, visit [www.opentext.com](http://www.opentext.com)

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