

FirstClass Client

Release Notes

16.109

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1 Introduction

These Release Notes provide an overview of FirstClass Client 16.109, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2016-01-13	First release.	All new content.
2018-3-30	New Features, Fixed Issues	
2018-9-19	Fixed Issues	MAC OS 14 support

2 About FirstClass Client

This section provides an overview of FirstClass Client 16.109.

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.109 and has the trusted communication and collaboration functions of previous FirstClass Client products.

2.1 New features

FirstClass Client 16.109 includes the following new features.

2.1.1 Fixes

- Various issue fixes.

2.1.2 Support for MAC OS 10.14

2.2 Discontinued and deprecated features

The following features have been discontinued in this release:

- None

3 Packaging and documentation

Downloads and documentation for FirstClass Client are available on OpenText My Support (<https://support.opentext.com>).

3.1 Packaging and delivery information

The software and documentation for FirstClass Client includes:

- FC16109Client.dmg

3.2 Related documentation

For additional information about FirstClass Client, or for supplemental information about related products, refer to the following documents, which are available on OpenText My Support (<https://support.opentext.com>).

3.3 Documentation errata

4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

4.1 Supported systems

64bit operating system required for MAC OS builds.

Supported Operating Systems:

- Windows Server 2008
- Windows 8
- Windows 10
- Windows Server 2012
- MAC OS 10.11.x
- MAC OS 10.12.x
- MAC OS 10.13.x
- MAC OS 10.14.x

4.2 OpenText product compatibility

The section provides details about which versions of other OpenText products are compatible with this release of FirstClass Client 16.109.

 **Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/go/matrix>) on OpenText My Support.

Product name	Version	Notes
FirstClass® Web Services	16.1	FCWS
FirstClass® External Integration Services	16.1	FCEIS
FirstClass® Server	16.1	FCS
FirstClass® GO	16.1	FCGO
FirstClass® Sync Services	16	FCSS
FirstClass® Internet Services	16.1	FCIS
FirstClass® Directory Services	16	FCDS
FirstClass® Voice Services	8.3 or later	FCVS
FirstClass® Application Services	4.0 B4534	FCAS

4.3 Language support

FirstClass Client is currently localized in the following languages. Additional languages may be available in future releases.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass Client 16.109	B		UI		UI		UI	UI		UI

UI = user interface only

B = both user interface and online help

5 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

5.1 Installation notes

Before you install FirstClass Client, review these additional installation notes and verify related product or third-party product requirements.

- None

5.1.1 Installation Instructions

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

5.2 Upgrade notes

Before you upgrade, review these instructions.

- None

6 Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On OpenText My Support you will find two general types of patches. *Hotfixes* are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to FirstClass Client 16.109. OpenText recommends that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after this release.

6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative.

6.1.1 Hotfix installation

The installation procedure for a hotfix is the same as for a scheduled update. See section 5.1.1

6.1.2 Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix name	Additional information	Downloads

6.1.3 Updates

Updates consist of a number of fixes combined into a single patch. Typically, the minor version number of the product will increase, for example from 2.0 to 2.1. An update may also include new features proactively introduced into the product. In most cases, updates are cumulative.

6.1.4 About Updates

6.1.4.1 *New features*

6.1.4.2 *Prerequisites*

Before installing the update, ensure that you have met the following prerequisites:

6.1.4.3 *Downloads*

6.1.4.4 *Installing updates*

See section [5.1.1](#)

6.1.4.5 *Fixed issues*

This section provides information about past issues that have been fixed in this update.

Issue name	Issue description

6.1.4.6 *Known issues*

This section provides information about known issues with this update.

Issue name	Issue description

6.1.4.7 *Additional information*

7 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
FCC-601	Buttons and menus are not showing when using macOS 10.14 (Mojave)

8 Known issues

The following known issues exist in this release.

Issue number	Issue description
FCC-534	Messages print with inconsistent headers depending on whether they came through FCIS or not.
FCC-553	FC Client view on dcx document is skipping odd number pages
FCC-562	FCC can't display signature correctly if it contains more than one picture
FCC-564	Incorrect message formatting when generating FC message from Vidy
FCC-575	Web Publishing - "Appearance" pickers provides options for New Conference
FCC-574	Double Envelope Displayed on Documents with Attachments
FCC-572	Container name not showing when wrapped and ending in an accent
FCC-547	duplicated HTML signature in outgoing emails - FCC 16 on Mac OSX
FCC-554	FirstClass Client 16.105 printing HTML-Mail still fails
FCC-511	both 32 and 64-bit clients install into same directory
FCC-544	Broken German umlaute in forwarded messages
FCC-587	Message attachment is losing file extension when attachment file has more than 63 characters
FCC-521	Input text style is not following user's preferences on Mac Clients
FCC-530	Text fields under the Name column got pushed up
FCC-509	Document Envelope view corrupted after scrolling
FCC-467	Calendar export is scanning all containers on desktop
FCC-523	Mac client not notifying you of auto reply enabled.
FCC-586	Better support for forwarding HTML messages

Issue number	Issue description
FCC-585	Calendar is showing the wrong month when selecting a specific month view
FCC-546	Printing tables does not print the cell lines
FCC-542	Misleading error message
FCC-580	Received calendar updates from Gmail recipients contain an "Accept" option, which creates a duplicate event that appears to overwrite the original with an incorrect recipients list.
FCC-534	Client crash when opening permissions of a conference, then opening that conference
FCC-553	Invalid file path when exporting messages with attachments
FCC-562	FirstClass Client - Saturday's day number is covered by the scroll bar when using FirstClass Client for Mac
FCC-564	Address Picker Columns Disappear if you attempt to resize columns
FCC-575	Screen display issues while scrolling calendar when navigation pane open
FCC-574	FC Client crashed when moving mailbox message to folder
FCC-572	"Command+Shift+/" key shortcut is not opening the admin List Directory
FCC-547	Embedded images not visible using FCC but they are visible using the FCMobile Client for iOS
FCC-554	Volume slider not present in sound attachments
FCC-511	Drag and drop attachments to an object header with many recipients or attachments don't work when the header goes corrupt by scrolling
FCC-544	Draft message color does not get saved after edit
FCC-587	Save as image does not carry extension

Issue number	Issue description
FCC-521	Clicking on a client window does not bring the window currently in focus to the foreground
FCC-530	Calendar: Change of event color reverts back to original state.
FCC-509	Telephone form not large enough to display data.
FCC-467	Client shutting down oddly when working with calendar
FCC-523	Calendar name not pushed to Members list title bar
FCC-586	Exporting message to nested folder produces "Attempt to read past end of file" error.
FCC-585	To: field view corruption after entering texts in the field
FCC-546	Wrong dialog when printing open graphics
FCC-542	Zoom does not match view scale for Internet mail
FCC-580	Links to markers not working on Mac
FCC-545	Dropdown field values open too high on Mac
FCC-584	No open windows display
FCC-581	No autoreply warning on Mac
FCC-498	Wrong Temp folder used by Mac client
FCC-573	Selected file not highlighted when focus on another window
FCC-537	Crash opening conference with permissions open

9 Contact information

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OpenText My Support: <https://support.opentext.com>

For more information, visit www.opentext.com

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