OpenText™ FirstClass® Client 16 Release Notes

16.005

Product Released: 2016-04-29

Release Notes Revised: 2016-04-29

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Contents

1   Introduction

These Release Notes provide an overview of OpenText™ FirstClass® Client 16.005, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check the 'FC Update Service' conference on your FirstClass server for any patches or documentation updates that may have been posted after the initial release of this product.   Administrators should contact FirstClass technical support about any issues with their server connecting to the FirstClass update server. Additional information may also be found in the OpenText Knowledge Center (https://knowledge.opentext.com/).

1.1 Release Notes revision history

Revision Date	Sections Revised	Description of Revisions
2016-04-28	First release.	All new content.

2   About OpenText™ FirstClass® Client

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.005 and has the trusted communication and collaboration functions of previous FirstClass Client products.

2.1 New features

OpenText™ FirstClass® Client 16.005 includes the following new features.

2.1.1   Fixes (See Fixed Issues Section of this document)

2.1.2   Mac Retina Support

Added support for high resolution MAC displays

2.1.3 Integrated Toolbar into window titlebar on Yosemite and newer

2.1.4 64bit binaries for both platforms

2.1.5 New sparse look for forms and toolbars

2.2 Discontinued and deprecated features

The following features have been discontinued in this release:

- None.

3   Packaging and documentation

Downloads and documentation for OpenText™ FirstClass® Client will be delivered to customer servers via the FirstClass update server. They may also be found on the OpenText Knowledge Center (https://knowledge.opentext.com/).

3.1 Packaging and delivery information

The software and documentation for OpenText™ FirstClass® Client includes:

- FC16005Client.dmg
- FCC16005.msi

  Note: The above files are executable updates only. Other component and documentation updates will be delivered via the FirstClass update server.

3.2 Related documentation

Online Help for FirstClass 16 will be delivered to customers via the FirstClass update server.

For additional information about OpenText™ FirstClass® Client, or for supplemental information about related products, refer to the OpenText Knowledge Center (https://knowledge.opentext.com/).

4   Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

4.1 Supported systems

Operating Systems:

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- Windows Server 2008

- Windows 7

- Windows 8

- Windows 10

- Windows Server 2012

- MAC OS 10.8.x

- MAC OS 10.9.x

- MAC OS 10.10.x

- MAC OS 10.11.x

4.2 OpenText product compatibility

This section provides details about which versions of other OpenText products are compatible with this release of OpenText™ FirstClass® Client 16.005.

> **Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (https://knowledge.opentext.com/go/matrix) on the OpenText Knowledge Center.

Product Name	Version	Notes
FirstClass® Web Services	16*	FCWS
FirstClass® External Integration Services	16*	FCEIS
FirstClass® Server	16*	FCS
FirstClass® GO	16*	FCGO
FirstClass® Sync Services	16*	FCSS
FirstClass® Internet Services	16*	FCIS
FirstClass® Directory Services	16*	FCDS
FirstClass® Voice Services	8.3 or later	FCVS

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FirstClass® Application Services	4.0 B4534	FCAS

*Earlier supported versions may still work with the new server, but new features and fixes will not be available.

4.3 Language support

OpenText™ FirstClass® Client is currently localized in the following languages. Future releases may add additional languages.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass® Server 16	B	UI	UI	UI	UI	UI	UI	UI	UI	UI

UI = user interface only
B = both user interface and online help

5   Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

5.1 Installation notes

Before you install OpenText™ FirstClass® Client, review these additional installation notes and verify related product or third-party product requirements.

New Installations

1. Download the client installer file into a temporary folder.

2. Double-click the file and follow the on screen instructions to complete the installation.

6   Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On the OpenText Knowledge Center you will find two general types of patches. *Hotfixes* are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to OpenText™ FirstClass® Client 16.005. OpenText recommends that administrators check the 'FC Update Service' container on their FirstClass server or the OpenText Knowledge Center (https://knowledge.opentext.com/) for any patches or documentation updates that may have been posted after this release.

6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative.

6.1.1   Hotfix installation

The installation procedure for a hotfix is the same as for a scheduled service pack update. Please see section 6.1.4.4 below.

6.1.2   Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix Name	Additional Info	Downloads
	This is the initial release of FirstClass 16. There are no hotfixes currently available.	Delivered via FirstClass Update server.

6.1.3   Updates

Updates consist of a number of fixes combined into a single patch. Typically, the minor version number of the product will increase, for example from 2.0 to 2.1. An update may also include new features proactively introduced into the product. In most cases, updates are cumulative.

6.1.4 About FirstClass Server 16

6.1.4.1 New features

This is the initial release of the FirstClass Client 16. Please see section 2.1 above for a full list of new features included in this release.

6.1.4.2 Prerequisites

6.1.4.3 Downloads

Updates to the FirstClass Client software will be delivered to customers via the FirstClass Update server.

6.1.4.4 Installing updates

All future updates to the FirstClass Client 16 will be cumulative.

6.1.4.5 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue Name	Issue Description
	When saving a contact only one name is required first, middle, last or company to enable the save command.
	Calendar day view printing now prints each day on its own page
	Removed fixed list restriction of 2000 items on mac (now unlimited like windows)
	Fixed Issue with dragging a name into a name list that has an active editor
	Linked files in messages no longer truncate their names
	Fixed crash on quit while connected
	Users invited to a repeating event may now delete single events (Requires 16 FCS)
	Fixed crash when importing Deutsch csv contacts file.
	Added Groups Mailist form to Admin -> Add

Issue Name	Issue Description
	Fixed FCX style crashing when loading desktop view before the load completes.
	Moved the EIS and External Apps Forms in the Admin -> Add menu.
	HTML messages with elements that have images as backgrounds are now suppressed
	Fixed crash in client when canceling a large import of contacts or calendar events
	Made categories and keywords non editable in the client get info form as the server can not store the data
	Allow auto opening of containers a second time after login
	Made the alias column the last column in the admin user list table.
	When Column Titles are off in change view properties in file lists client no longer leave space for the header
	Server Monitor button change
	Rewording of radio button on Voice Greeting form.
	Unix/Mac version fix for timezone correction in dates of uploaded files
	Stop Webkit from printing the envelope on every page.
	Fix for rare crash on Windows at the end of a drag and drop.

6.1.4.6   Additional information

Additional information about FirstClass can be found at: http://www.firstclass.com/

7   Known issues

The following known issues exist in this release.

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Issue Name	Issue Description
	Windows 10: Registering as default mail client must be done manually via "Default Programs" Settings.

8   Contact information

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Support: https://support.opentext.com

Knowledge Center: https://knowledge.opentext.com

For more information, visit www.opentext.com