

OpenText™ FirstClass® Client

Release Notes

16.1 Hotfix 1 (Build 16.116) for Mac

Product Released: 2019-12-09

Release Notes Revised: 2019-12-12

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1 Introduction

These Release Notes provide an overview of OpenText™ FirstClass® Client 16.1 Hotfix 1 (Build 16.116) for Mac, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2019-12-12	Release of 16.1 Hotfix1	Updated sections 6-8.

2 About FirstClass

This section provides an overview of FirstClass 16.1 Hotfix 1 (Build 16.116) for Mac.

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.1 Hotfix 1 (Build 16.116) for Mac and has the trusted communication and collaboration functions of previous FirstClass Client products.

3 Packaging and documentation

Downloads and documentation for FirstClass are available on OpenText My Support (<https://support.opentext.com>).

3.1 Packaging and delivery information

The software and documentation for FirstClass includes:

- FC16116Client.dmg

3.2 Related documentation

For additional information about FirstClass, or for supplemental information about related products, refer to the following documents, which are available on OpenText My Support (<https://support.opentext.com>).

4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

4.1 Supported systems

64bit operating system required for MAC OS builds.

Supported Operating Systems:

- Windows Server 2008
- Windows 8
- Windows 10
- Windows Server 2012
- MAC OS 10.11.x
- MAC OS 10.12.x
- MAC OS 10.13.x
- MAC OS 10.14.x
- MAC OS 10.15.x

4.2 OpenText product compatibility

The section provides details about which versions of other OpenText products are compatible with this release of FirstClass 16.1 Hotfix 1 (Build 16.116) for Mac.

 **Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/go/matrix>) on OpenText My Support.

Product name	Version	Notes
FirstClass® Web Services	16.1	FCWS
FirstClass® External Integration Services	16.1	FCEIS
FirstClass® Server	16.1	FCS
FirstClass® GO	16.1	FCGO
FirstClass® Sync Services	16	FCSS
FirstClass® Internet Services	16.1	FCIS
FirstClass® Directory Services	16	FCDS
FirstClass® Voice Services	8.3 or later	FCVS
FirstClass® Application Services	4.0 B4534	FCAS

4.3 Language support

FirstClass is currently localized in the following languages. Additional languages may be available in future releases.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass 16.1 Hotfix 1 (Build 16.116) for Mac	B		UI		UI		UI	UI		UI

UI = user interface only

B = both user interface and online help

5 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

5.1 Installation notes

Before you install FirstClass, review these additional installation notes and verify related product or third-party product requirements.

- None

5.2 Upgrade notes

Before you upgrade, review these instructions.

- None

6 Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On OpenText My Support you will find two general types of patches.

Hotfixes are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to FirstClass 16.1 Hotfix 1 (Build 16.116) for Mac. OpenText recommends that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after this release.

6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative.

6.1.1 Hotfix installation

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

6.1.2 Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix name	Additional information	Downloads
16.1 Hotfix 1	This hotfix is cumulative; for Mac only Fixed Issues: FCC-645 Crash or hang on certain message	FC16116Client.dmg

7 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
FCC-601	Buttons and menus are not showing when using macOS 10.14 (Mojave)

8 Known issues

The following known issues exist in this release.

Issue number	Issue description
FCC-653	Error 1048 when downloading file name that exceeded 31 characters located at the OS level
FCC-651	Downloading an attachment by Drag&Drop takes too long

Issue number	Issue description
FCC-650	Email footer gets modified if it has extended characters if FCC is used on Mac
FCC-636	Overlapping of "User Groups" tab under the User Account
FCC-629	Spell check highlighting does not refresh correctly
FCC-628	Visual artifacts when switching from one screen to another
FCC-603	Calendars contain squished text in event descriptions when printed
FCC-521	Input text style is not following user's preferences on Mac Clients

9 Contact information

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OpenText My Support: <https://support.opentext.com>

For more information, visit www.opentext.com

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